

Billing Layout

H7800 – CNAB 353/400 POSITION

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Introduction

The purpose of this manual is to offer Banco Santander's clients guidance on required specifications for the registration and management of bank-issued invoices as part of the bank's collection portfolio, which is implemented through means of file transfers.

Any questions and concerns that are not specifically addressed in this manual may forward to the Client Services Center through the following phone numbers:

We are connected 24 hours a day, 7 days a week.

APP SANTANDER

APP WAY

SANTANDER.COM.BR

X: @SANTANDER_BR

FACEBOOK: SANTANDER BRASIL

LINKEDIN: SANTANDER BRASIL

INSTAGRAM: SANTANDER BRASIL

Business Service Center: 4004 2125 (capitals and metropolitan regions), **0800 726 2125** (other locations), **0800 723 5007** (people with hearing or speech impairments). From 8 am to 8 pm, Monday to Friday. **Direct Business: 4004 2125**, option 8 (capitals and metropolitan regions), **0800 722 2125** (other locations) and chat. From 8 am to 8 pm, Monday to Friday, except holidays. **Getnet Service Center: 4002 4000 / 4003 4000** (capitals and metropolitan regions). **0800 648 8000** (other locations) 24 hours a day, every day. **Customer Service: 08000 762 7777**. If you are not satisfied with the solution provided: **0800 726 0322**. From 8 am to 10 pm, Monday to Friday, and on Saturdays, from 9 am to 2 pm, except holidays.

Conditions for the exchange of information

In order to provide billing information through means of the exchange of files with Banco Santander, clients must generate files according to the technical specifications contained in this manual.

Customer file remittance

Files sent that clients send to Santander in order to:

- Register payment invoices.
- Register invoices containing a QR Code.
- Offer instructions with regards to invoices already included in the bank's collection portfolio.

Files confirmation sent by the bank

Files that Santander sends to the client in order to:

- Provide notice on bank-issued invoices for which payment has been received;
- Provide notice of payments made using a Dynamic QR Code linked to collection upon Registration;
- Confirm that payment invoices and instructions sent by the client have been received;
- Report errors in files that have been sent, rejecting provided entries or instructions.

File confirmations are generated whenever any event occurs that results in a service ticket being issued within our system. If an event does not occur, a confirmation is not generated.

After billing services are processed, clients receive a file, via Corporate Internet Banking which is known as a **confirmation and reporting file**.

Additional information

1. Our Number

Optional field. When this number is set to zero, the Bank's collection system will automatically assign our number. If a number that is not equal to zero is provided, adhere to instructions provided on page 21.

For Rapid Charge with Registration (issued by recipient) it is necessary to assign our invoice number as described in NOTE 3.

2. Participant Control Number

Optional field, if provided in the confirmation file. This field will be returned in the confirmation file once an invoice has been paid in order for the Recipient to be able to identify the party providing payment. NOTE 19.

3. SX Invoice - PIX

Optional features in which issuing of an invoice is linked to the PIX bank transfer system in order to generate a Dynamic QR Code. This allows payers to select the manner in which they will provide payment for existing debts (bank-issued invoice or QR Code).

Prerequisites:

- Recipients must have a DICT key registered with Banco Santander, which will be used in the QR Code.
- Only Simple - Rapid Invoices with registration, which must be printed by the Recipient, may be linked to a QR Code.

Registering an SX Invoice:

- Record type 8 must be entered into the system accompanied with record type 1 under the respective invoice remittance and event code 1 – Entry of Invoice.
- If an event code other than 1 is sent in record type 1 together with record type 8, the provided QR Code data will be disregarded, and the invoice will be registered without the QR Code.
- A QR Code Identification Code (TXID) may be sent for each invoice registered with a QR Code. This code must include a minimum of 26 characters and be unique to each invoice.
- If a code containing less than 26 characters is sent, only the invoice itself will be registered and an event will be included in records informing that the invoice was registered without a QR Code.
- If the same TXID is provided for more than one invoice as part of the same remittance, the system will register a invoice with a QR Code and the other invoices that have the same TXID will be registered without the QR Code. This will result in an event being registered under

invoice records according to the code specified in the layout. In situations in which invoices are sent in different remittances/grids, the system will reject the invoice in question during registration.

- If the TXID is not included in invoice records, the bank will automatically assign a number as described in note 37.
- Invoices that are registered after having expired, in cases in which it is requested that the invoice be linked to a QR Code, will be registered without a QR Code linked to the invoice. An incident code will be confirmed informing that the invoice was registered without a QR Code.
- Instructions for discounts, rebates, fines and interest included in the invoice will be calculated upon payment being provided through the QR Code according to the instructions registered in the invoice.
- Invoices for payments of IOF or that will be linked to a guarantee or operations for Discount, Assignment, Guarantee, a Pledge or FIDC, must be paid exclusively through the bar code provided for in the invoice itself.
- The QR Code will remain active until: payment is provided for the invoice (if applicable), the invoice is automatically entered into the system, or a command for system entry is sent.

Confirmation file:

- Confirmation of entry: Record Type 2 will be sent with the QR Code URL information as part of the confirmation file for invoice registration. This segment will only be generated for invoices registered with a QR Code through the Bank Collection layout.
- Payment using QR Code: Whenever payment is provided through a PIX transfer linked to an invoice occurs, the Recipient will receive a transaction code (09) in the respective confirmation file, as well as the event code 9-payment order.
- Default parameters may be altered that the codes described below are confirmed. These codes may be requested through Santander's Client Services Center or Manager.
- Transaction code: (09) Entry into system with event confirmation code (510) Entry through Pix payment.
- Transaction code: (06) with event confirmation code (511) Payment via PIX.

Invoice QR Code:

QR Codes must be provided as specified by the Central Bank of Brazil, and included in the Payment Invoice as shown below.

Technical Specifications

File remittance consists of five types of records, as described below:

RECORD 0 = Header
RECORD 1 = Transaction Record
RECORD 8 = Record Payment Type and Qr Code Data (Optional)
RECORD 2 = Variable Message per Invoice (Optional)
RECORD 4 = Variable Message per Invoice (Optional)
RECORD 5 = Variable Message per Invoice (Optional)
RECORD 6 = Variable Message per Invoice (Optional)
RECORD 7 = Variable Message per Invoice (Optional)
RECORD 9 = Trailer

Message 2

To send a message in the Payer Receipt field, registration code 2 must be forwarded, with up to 3 messages per line, up to on a maximum of 24 (twenty-four) occasions.

Notes Message type 2 will be made available during the issuing of a 2nd copy through Santander's communication channels, including up to a maximum of 7 lines in the Payer's Receipt.

Message 4, 5, 6 and 7

To send messages under the Compensation Form, one must send message 4, 5, 6 and 7, on a single (one) occasion.

Note: Messages types 4, 5, 6 and 7 are not available as part of the issue of 2nd copies through means of Santander's communication channels.

Confirmation files consist of three types of records, as described below:

RECORD 0 = Header

LOG 1 = Transaction Log

RECORD 2 = Transaction log Qr Code Data¹

RECORD 9 = Trailer

¹The Recipient may opt to receive a new Type 2 Registration Segment in the confirmation file for entries and payment and entry of Pix transfer into system by contact the Client Services Center or Cash Manager.

File descriptions

Header Log – Remittance

| INI/FINAL POS | DESCRIPTION | A/N | TAM | DEC | CONTENT | NOTES |
|---------------|----------------------------|-----|-----|-----|-----------|-------|
| 001 - 001 | Registration Code | N | 001 | | 0 | |
| 002 - 002 | Remittance Code | N | 001 | | 1 | |
| 003 - 009 | Transmission Record | A | 007 | | REMESSA | |
| 010 - 011 | Service Code | N | 002 | | 01 | |
| 012 - 026 | Service Record | A | 015 | | COBRANCA | |
| 027 - 046 | Transmission Code | N | 020 | | | 1 |
| 047 - 076 | Recipient Name | A | 030 | | | |
| 077 - 079 | Bank Code | N | 003 | | 353/033 | |
| 080 - 094 | Bank Name | A | 015 | | SANTANDER | |
| 095 - 100 | Date File Generated | N | 006 | | DDMMYY | |
| 101 - 116 | Reserved (Bank use) | N | 016 | | Zeroes | |
| 117 - 163 | Message 1 | A | 047 | | | |
| 164 - 210 | Message 2 | A | 047 | | | |
| 211 - 257 | Message 3 | A | 047 | | | |
| 258 - 304 | Message 4 | A | 047 | | | |
| 305 - 351 | Message 5 | A | 047 | | | |
| 352 - 385 | Reserved (Bank use) | A | 034 | | Blank | |
| 386 - 391 | Reserved (Bank use) | A | 006 | | Blank | |
| 392 - 394 | Sequential file no. | N | 003 | | Optional | 32 |
| 395 - 400 | Sequential file record no. | N | 006 | | 000001 | |

Transaction Record – Remittance

| INI/FINAL POS | DESCRIPTION | A/N | TAM | DEC | CONTENT | NOTES |
|---------------|--|-----|-----|-----|------------------------|-------|
| 001 - 001 | Registration Code | N | 001 | | 1 | |
| 002 - 003 | Recipient registration type | N | 002 | | 01 = CPF, 02 = CNPJ | |
| 004 - 017 | Recipient registration no. | N | 014 | | | |
| 018 - 021 | Recipient branch code | N | 004 | | | 2 |
| 022 - 029 | Recipient transaction account | N | 008 | | | 2 |
| 030 - 037 | Recipient billing account | N | 008 | | | 2 |
| 038 - 062 | Information on company payment invoice | A | 025 | | Optional | 19 |
| 063 - 070 | Bank invoice data | N | 008 | | Our Number | 3 |
| 071 - 076 | Discount date 2 | N | 006 | | DDMMYY | 11 |
| 077 - 077 | Reserved (bank use) | A | 001 | | Blank | |
| 078 - 078 | Fine Code | N | 001 | | | 4 |
| 079 - 082 | Fine Percentage | N | 002 | 2 | Dec. without separator | |
| 083 - 084 | Currency Code | N | 002 | | 00 | |
| 085 - 097 | Invoice amount in another unit | N | 008 | 5 | Not applicable | |
| 098 - 101 | Reserved (bank use) | A | 004 | | Blank | |
| 102 - 107 | Fine Date | N | 006 | | DDMMYY | 4 |
| 108 - 108 | Billing Type | N | 001 | | Portfolio Code | 20 |
| 109 - 110 | Remittance transaction code | N | 002 | | Event Code | 21 |
| 111 - 120 | Document No. | A | 010 | | Your Number | 22 |
| 121 - 126 | Invoice Payment Date | N | 006 | | DDMMYY | 7 |
| 127 - 139 | Nominal payment invoice amount | N | 011 | 2 | | |
| 140 - 142 | Collecting bank number | N | 003 | | 353/033 | |
| 143 - 147 | Collecting branch code | N | 005 | | | 23 |
| 148 - 149 | Payment invoice type | N | 002 | | | 24 |
| 150 - 150 | Invoice identification accepted / rejected | A | 001 | | N= Rejected | |
| 151 - 156 | Date payment invoice issued | N | 006 | | DDMMYY | 9 |
| 157 - 158 | Initial instructions | N | 002 | | Instruction code | 25 |
| 159 - 160 | Secondary instructions | N | 002 | | Instruction code | 25 |
| 161 - 173 | Default amount/day | N | 011 | 2 | Dec. without separator | |
| 174 - 179 | Deadline for providing discount | N | 006 | | DDMMYY | 11 |
| 180 - 192 | Value of discount to be provided | N | 011 | 2 | Dec. without separator | 11 |
| 193 - 205 | IOF percentage to be collected | N | 008 | 5 | | |
| 206 - 218 | Deduction or Secondary Discount Amount | N | 011 | 2 | | 12 |
| 219 - 220 | Payor Registration Type | N | 002 | | 01 = CPF, 02 = CNPJ | 26 |
| 221 - 234 | Payor Registration Number | N | 014 | | | 26 |
| 235 - 274 | Payor Name | A | 040 | | | |

| I/FINAL POS | DESCRIPTION | A/N | TAM | DEC | CONTENT | NOTES |
|-------------|--|-----|-----|-----|---------|-------|
| 275 - 314 | Payor Address | A | 040 | | | 27 |
| 315 - 326 | Payor Neighborhood | A | 012 | | | 27 |
| 327 - 331 | Payor Postal Code | N | 005 | | | 27 |
| 332 - 334 | Payor Postal Code Suffix | N | 003 | | | 27 |
| 335 - 349 | Payor City | A | 015 | | | 27 |
| 350 - 351 | Payor Federative Unit | A | 002 | | | 27 |
| 352 - 381 | Reserved (bank use) | A | 030 | | Blank | |
| 382 - 382 | Reserved (bank use) | A | 001 | | Blank | |
| 383 - 383 | Complement identifier | A | 001 | | | 2 |
| 384 - 385 | Complement | N | 002 | | | 2 |
| 386 - 391 | Reserved (bank use) | A | 006 | | Blank | |
| 392 - 393 | Number of calendar days provided for Protest | N | 002 | | | 28 |
| 394 - 394 | Reserved (bank use) | A | 001 | | Blank | |
| 395 - 400 | Sequential file record number | N | 006 | | | |

Transaction Record – Remittance Information on Payment Type and QR Code Data (optional)

| INI/FINAL POS | DESCRIPTION | A/N | TAM | DEC | CONTENT | NOTES |
|---------------|-------------------------------|-----|-----|-----|---------|-------|
| 001 - 001 | Registration Code | N | 001 | | 8 | |
| 002 - 003 | Information on payment type | N | 002 | | | 16 |
| 004 - 005 | Potential payment amount | N | 002 | | | 17 |
| 006 - 006 | Type of amount provided | N | 001 | | | 18 |
| 007 - 019 | Maximum Amount | N | 011 | 2 | | |
| 020 - 024 | % (Percentage) Maximum | N | 003 | 2 | | |
| 025 - 037 | Minimum Amount | N | 011 | 2 | | |
| 038 - 042 | % (Percentage) Minimum | N | 003 | 2 | | |
| 043 - 043 | Type of DICT key | A | 001 | | | 34 |
| 044 - 120 | DICT Key Code | A | 077 | | | 35 |
| 121 - 155 | Qr identification code (TXID) | A | 035 | | | 37 |
| 156 - 394 | Reserved (bank use) | A | 239 | | Blank | |
| 395 - 400 | Sequential file record number | N | 006 | | | |

Transaction Record - Remittance - variable message for payment invoice (optional)

| INI/FINAL POS | DESCRIPTION | A/N | TAM | DEC | CONTENT | NOTES |
|---------------|--------------------------------------|-----|-----|-----|--|-------|
| 001 - 001 | Registration code | N | 001 | | 2 - Payor receipt; 4, 5, 6 and 7 - Compensation form | |
| 002 - 017 | Reserved (Bank use) | A | 016 | | | |
| 018 - 021 | Recipient Branch Code | N | 004 | | | 2 |
| 022 - 029 | Recipient Transaction Account | N | 008 | | | 2 |
| 030 - 037 | Recipient Billing Account | N | 008 | | | 2 |
| 038 - 047 | Reserved (Bank use) | A | 010 | | | |
| 048 - 049 | Sub - record sequence | N | 002 | | 01 | |
| 050 - 099 | Variable message per payment invoice | A | 050 | | | |
| 100 - 101 | Sub - record sequence | N | 002 | | 02 | |
| 102 - 151 | Variable message per payment invoice | A | 050 | | | |
| 152 - 153 | Sub - record sequence | N | 002 | | 02 | |
| 154 - 203 | Variable message per payment invoice | A | 050 | | | |
| 204 - 382 | Reserved (Bank use) | A | 178 | | | |
| 383 - 383 | Complement identifier | A | 001 | | | |
| 384 - 385 | Complement | N | 002 | | | 2 |
| 386 - 394 | Reserved (Bank use) | A | 009 | | Blank | |
| 395 - 400 | Sequential file record number | N | 006 | | | |

Note: As informed by FEBRABAN, it is not recommended that the expressions “bank fee” and “bank tariff” be used in billing message fields.

Trailer Log – Remittance

| INI/FINAL POS | DESCRIPTION | A/N | TAM | DEC | CONTENT | NOTES |
|------------------|-------------------------------|-----|-----|-----|---------|-------|
| 001 - 001 | Registration Code | N | 001 | | 9 | |
| 002 - 007 | Number of records in file | N | 006 | | | |
| 008 - 020 | Total number of invoices | N | 011 | 2 | | |
| 021 - 394 | Reserved (bank use) | N | 374 | | Zeroes | |
| 395 - 400 | Sequential file record number | N | 006 | | | |

Header Record – Confirmation

| INI/FINAL POS | DESCRIPTION | A/N | TAM | DEC | CONTENT | NOTES |
|------------------|-------------------------------|-----|-----|-----|-----------|-------|
| 001 - 001 | Registration code | N | 001 | | 0 | |
| 002 - 002 | Remittance code | N | 001 | | 2 | |
| 003 - 009 | Transmission Record | A | 007 | | RETORNO | |
| 010 - 011 | Service code | N | 002 | | 01 | |
| 012 - 026 | Service Record | A | 015 | | COBRANCA | |
| 027 - 030 | Recipient branch code | N | 004 | | | 2 |
| 031 - 038 | Recipient Transaction Account | N | 008 | | | 2 |
| 039 - 046 | Recipient Billing Account | N | 008 | | | 2 |
| 047 - 076 | Recipient Name | A | 030 | | | |
| 077 - 079 | Bank code | N | 003 | | 353/033 | |
| 080 - 094 | Bank name | A | 015 | | SANTANDER | |
| 095 - 100 | Date File Generated | N | 006 | | DDMMYY | |
| 101 - 108 | Reserved (bank use) | N | 008 | | Zeroes | |
| 109 - 117 | Recipient code | N | 009 | | | |
| 118 - 385 | Reserved (bank use) | A | 268 | | Blank | |
| 386 - 389 | Company system acronym | A | 004 | | | |
| 390 - 391 | Reserved (bank use) | A | 002 | | Blank | |
| 392 - 394 | File Sequence Number | N | 003 | | | 32 |
| 395 - 400 | Sequential file record number | N | 006 | | | |

Transaction Record – Confirmation

| INI/FINAL POS | DESCRIPTION | A/N | TAM | DEC | CONTENT | NOTES |
|---------------|--|-----|-----|-----|---------------------------|-------|
| 001 - 001 | Registration Code | N | 001 | | 1 | |
| 002 - 003 | Recipient registration type | N | 002 | | 01 = CPF, 02 = CNPJ | |
| 004 - 017 | Recipient registration no. | N | 014 | | | |
| 018 - 021 | Recipient Branch Code | N | 004 | | | 2 |
| 022 - 029 | Recipient transaction account | N | 008 | | | 2 |
| 030 - 037 | Recipient billing account | N | 008 | | | 2 |
| 038 - 062 | Information on company payment invoice | A | 025 | | Number assigned by client | |
| 063 - 070 | Bank invoice data | N | 008 | | Our Number | |
| 071 - 107 | Reserved (Bank use) | A | 037 | | Blank | |
| 108 - 108 | Billing type | N | 001 | | Portfolio code | 20 |
| 109 - 110 | Confirmation transaction code | N | 002 | | Event code | 29 |
| 111 - 116 | Event date | N | 006 | | DDMMYY | |
| 117 - 126 | Document number | A | 010 | | Your Number | |
| 127 - 134 | Bank invoice data | N | 008 | | Our Number | |
| 135 - 136 | Original remittance code | N | 002 | | | 30 |
| 137 - 139 | Error/occurrence code | A | 003 | | 1st event | 31 |
| 140 - 142 | Error/occurrence code | A | 003 | | 2nd event | 31 |
| 143 - 145 | Error/occurrence code | A | 003 | | 3rd event | 31 |
| 146 - 146 | Reserved (Bank use) | A | 001 | | Blank | |
| 147 - 152 | Invoice Payment Date | N | 006 | | DDMMYY | |
| 153 - 165 | Nominal payment invoice amount | N | 011 | 2 | | |
| 166 - 168 | Collecting bank number | N | 003 | | | |
| 169 - 173 | Code for branch receiving payment invoice | N | 005 | | | |
| 174 - 175 | Payment invoice type | N | 002 | | | 24 |
| 176 - 188 | Fee amount charged | N | 011 | 2 | | |
| 189 - 201 | Total amount for remaining expenses | N | 011 | 2 | | |
| 202 - 214 | Late interest fee amount | N | 011 | 2 | | |
| 215 - 227 | Amount of IOF collected | N | 011 | 2 | | |
| 228 - 240 | Provided deduction amount | N | 011 | 2 | | 12 |
| 241 - 253 | Provided discount amount | N | 011 | 2 | | 11 |
| 254 - 266 | Total amount received | N | 011 | 2 | | |
| 267 - 279 | Default interest amount | N | 011 | 2 | | |
| 280 - 292 | Total remaining credit amount | N | 011 | 2 | | |
| 293 - 293 | Reserved (Bank use) | A | 001 | | Blank | |
| 294 - 294 | Invoice identification accepted / rejected | A | 001 | | N= Rejected | |
| 295 - 295 | Reserved (Bank use) | A | 001 | | Blank | |
| 296 - 301 | Effective credit date | N | 006 | | DDMMYY | |
| 302 - 337 | Payor Name | A | 036 | | | |
| 338 - 338 | Complement identifier | A | 001 | | | 2 |
| 339 - 340 | Currency code | N | 002 | | 00 | |
| 341 - 353 | Invoice amount in another unit | N | 008 | 5 | Not applicable | |
| 354 - 366 | IOF amount in another unit | N | 008 | 5 | Not applicable | |

| INI/FINAL POS | DESCRIPTION | A/N | TAM | DEC | CONTENT | NOTES |
|------------------|-------------------------------|-----|-----|-----|---------------------|-------|
| 367 - 379 | Debit or credit amount | N | 011 | 2 | | |
| 380 - 380 | Entry data | A | 001 | | D=Debit C=Credit | |
| 381 -383 | Reserved (Bank use) | N | 003 | | Blank | |
| 384 - 385 | Complement | N | 001 | | | 2 |
| 386 -389 | Company system acronym | A | 004 | | | |
| 390 - 391 | Reserved (Bank use) | A | 002 | | Blank | |
| 392 - 394 | File Sequence Number | N | 003 | | | 32 |
| 395 - 400 | Sequential file record number | N | 006 | | | |

Transaction Record – Confirmation – Qr Code (PIX) data.

| INI/FINAL POS | DESCRIPTION | A/N | TAM | DEC | CONTENT | NOTES |
|------------------|-------------------------------|-----|-----|-----|---------|-------|
| 001 - 001 | Registration Code | N | 001 | | 2 | |
| 002 - 002 | DICT Key Type / Blanks | A | 001 | | | 34 |
| 003 - 079 | DICT Key Code/URL Generated | A | 077 | | | 35/36 |
| 080 - 114 | Qr identification code (TXID) | A | 035 | | | 37 |
| 115 - 391 | Blank | A | 277 | | Blank | |
| 392 - 394 | File Sequence Number | N | 003 | | | 32 |
| 395 - 400 | Sequential file record number | N | 006 | | | |

Trailer Log – Confirmation

| INI/FINAL POS | DESCRIPTION | A/N | TAM | DEC | CONTENT | NOTES |
|------------------|---|-----|-----|-----|-----------|-------|
| 001 - 001 | Registration code | N | 001 | | 9 | |
| 002 - 002 | Remittance code | N | 001 | | 2 | |
| 003 - 004 | Service Code | N | 002 | | 01 | |
| 005 - 007 | Bank code | N | 003 | | 353 / 033 | |
| 008 - 017 | Reserved (Bank use) | A | 010 | | Blank | |
| 018 - 025 | Number of simple billing records | N | 008 | | | |
| 026 - 039 | Total amount of invoices under Simple billing | N | 012 | 2 | | |
| 040 - 047 | Simple Billing Notice Number | N | 008 | | | |
| 048 - 097 | Reserved (Bank use) | A | 050 | | Blank | |
| 098 - 105 | Number of records under secured billing | N | 008 | | | |
| 106 - 119 | Total number of invoices under secured billing | N | 012 | 2 | | |
| 120 - 127 | Secured Billing Notice Number | N | 008 | | | |
| 128 - 137 | Reserved (Bank use) | A | 010 | | Blank | |
| 138 - 145 | Number of records under discounted billing | N | 008 | | | |
| 146 - 159 | Total number of invoices under discounted billing | N | 012 | 2 | | |
| 160 - 167 | Discounted Billing Notice Number | N | 008 | | | |
| 168 - 391 | Reserved (Bank use) | A | 224 | | Blank | |
| 392 - 394 | File Sequence Number | N | 003 | | | 32 |
| 395 - 400 | Sequential file record number | N | 006 | | | |

Notes

Note 1: Transmission Code

Information provided by the bank identifying the client's remittance file.

Note 2: Conditions for use of New Branch and Account

In order to use a new branch and account (with 10 positions), whether a branch transaction account or billing account, it is necessary that certain rules for completing the file layout be respected, both in terms of generating the remittance and processing the respective confirmation. Existing rules for each possible combination between new and old accounts are described below (remaining combinations for the remittance file will be rejected by the system).

The indicator "I" in the remittance and/or confirmation files are only valid for credit transactions.

Previous Branch, Account Transaction and Billing

No changes. Clients must continue to send the branch number (with or without the respective digit, respecting the registration process), transaction and billing account number, both with 8 positions, and complete the fields "Billing Account Identifier" and "Billing Account Complement" with blanks in the respective fields.

Previous Branch and Transaction Account and New Billing Account

In order to use a new billing account (with 10 positions) and the previous branch and transaction account (with 8 positions), two fields must be used to provide the billing account ("Recipient Billing Account" and "Billing Account Complement"), one to indicate use of an account with 10 positions. The previous branch must be complete in normally, with or without the digit, respecting the Recipient's registration data.

A description of how each field must be completed filled under the remittance and confirmation layout is provided below.

Composition of additional billing account:

New Billing Account (9 positions + digit): CCCCCCCC-D

Header Record Fields – Remittance

- Transmission Code (positions 039-046): enter series of numbers provided by the Bank.

Transaction Record Fields – Remittance

- Recipient billing account (positions 030-037): complete first 8 positions for the billing account (CCCCCCCC-D).
- Billing Account Identifier (position 383): complete with the letter "I" indicating that a billing account with 10 positions is being used.
- Billing Account Complement (positions 384-385): enter billing account's final status and the digit (CCCCCCCC-D).

Transaction Record Fields – Remittance – variable message for payment invoices

- Recipient billing account (positions 030-037): complete first 8 positions for the billing account (CCCCCCCC-D).
- Billing Account Identifier (position 383): complete with the letter "I" indicating that a billing account with 10 positions is being used.
- Billing Account Complement (positions 384-385): enter billing account's final status and the digit (CCCCCCCC-D).

Fields for the Confirmation file will be completed according to the following rules:

Header Record Fields – Confirmation

- Recipient billing account (positions 039-046): with the first 8 positions of the billing account (CCCCCCCC-D).

Transaction Record Fields – Confirmation

- Recipient billing account (positions 030-037): with the first 8 positions of the billing account (CCCCCCCC-D).
- Billing Account Identifier (position 338): with the letter "I" indicating that a billing account with 10 positions is being used.
- Billing Account Complement (positions 384-385): including billing account's final status and the digit (CCCCCCCC-D).

For example, Remittance File fields must be completed as follows:

New billing account data:

New Billing Account: 001234567-8

Transaction Record Fields – Remittance

- Recipient billing account (positions 030-037): 00123456
- Billing Account Identifier (position 383): i
- Billing Account Complement (positions 384-385): 78

Transaction Record Fields – Remittance – variable message for payment invoices

- Recipient billing account (positions 030-037): 00123456
- Billing Account Identifier (position 383): i
- Billing Account Complement (positions 384-385): 78

Fields for the Confirmation file will be completed according to the following rules:

Header Record Fields – Confirmation

- Recipient billing account (positions 039-046): 00123456

Transaction Record Fields – Confirmation

- Recipient billing account (positions 030-037): 00123456
- Billing Account Identifier (position 338): i
- Billing Account Complement (positions 384-385): 78

New Branch and Transaction and Billing Accounts

To use the new accounts (with 10 positions) and branch, the following rules for completion of forms must be respected.

Composition of additional billing account:

Recipient Branch (4 positions + digit): YYYY-D

New Transaction Account (9 positions + digit): MMMMMMMMM-D

New Billing Account (9 positions + digit): CCCCCCCC-D

Header Record Fields – Remittance

- Recipient branch code (positions 027-030): complete the 4 provided branch positions without the digit (YYYY-D).
- Recipient transaction account (positions 031-038): complete the first 8 positions for the billing account (MMMMMMMMM-D).
- Recipient billing account (positions 039-046): complete the first 8 positions for the billing account (CCCCCCCC-D).

Transaction Record Fields – Remittance

- Recipient branch code (positions 018-021): complete the 4 provided branch positions without the digit (YYYY-D).
- Recipient transaction account (positions 022-029): complete the first 8 positions for the billing account (MMMMMMMMM-D).
- Recipient billing account (positions 030-037): complete first 8 positions for the billing account (CCCCCCCC-D).
- Billing Account Identifier (position 383): complete with the letter "I" indicating that a billing account with 10 positions is being used.
- Billing Account Complement (positions 384-385): enter billing account's final status and the digit (CCCCCCCC-D).

Transaction Record Fields – Remittance – variable message for payment invoices

- Recipient branch code (positions 018-021): complete the 4 provided branch positions without the digit (YYYY-D).
- Recipient transaction account (positions 022-029): complete the first 8 positions for the billing account (MMMMMMMMM-D).
- Recipient billing account (positions 030-037): complete first 8 positions for the billing account (CCCCCCCC-D).
- Billing Account Identifier (position 383): complete the letter "I" indicating that a billing account with 10 positions is being used.
- Billing Account Complement (positions 384-385): enter billing account's final status and the digit (CCCCCCCC-D).

Fields for the Confirmation file will be completed according to the following rules:

Header Record Fields – Confirmation

- Recipient branch code (positions 027-030): complete the 4 provided branch positions without the digit (YYYY-D).

- Recipient transaction account (positions 031-038): complete the first 8 positions for the billing account (**MMMMMMMMM**M-D).
- Recipient billing account (positions 039-046): with the first 8 positions of the billing account (**CCCCCCCC**C-D).

Transaction Record Fields – Confirmation

- Recipient branch code (positions 018-021): complete the 4 provided branch positions without the digit (**YYYY**-D).
- Recipient transaction account (positions 022-029): complete the first 8 positions for the billing account (**MMMMMMMMM**M-D).
- Recipient billing account (positions 030-037): with the first 8 positions of the billing account (**CCCCCCCC**C-D).
- Billing Account Identifier (position 338): with the letter "I" indicating that a billing account with 10 positions is being used.
- Billing Account Complement (positions 384-385): including billing account's final status and the digit (**CCCCCCCC****C-D**).

For example, Remittance File fields must be completed as follows:

New billing account data:

Branch: 2050-7

New Transaction Account: 000654321-0

New Billing Account: 001234567-8

Header Record Fields – Remittance

- Recipient branch code (positions 027-030): 2050
- Recipient transaction account (positions 031-038): 00065432
- Recipient billing account (positions 039-046): 00123456

Transaction Record Fields – Remittance

- Recipient branch code (positions 018-021): 2050
- Recipient transaction account (positions 022-029): 00065432
- Recipient billing account (positions 030-037): 00123456
- Billing Account Identifier (position 383): i
- Billing Account Complement (positions 384-385): 78

Transaction Record Fields – Remittance – variable message for payment invoices

- Recipient branch code (positions 018-021): 2050
- Recipient transaction account (positions 022-029): 00065432
- Recipient billing account (positions 030-037): 00123456
- Billing Account Identifier (position 383): i
- Billing Account Complement (positions 384-385): 78

Fields for the Confirmation file will be completed according to the following rules:

Header Record Fields – Confirmation

- Recipient branch code (positions 027-030): 2050
- Recipient transaction account (positions 031-038): 00065432

- Recipient billing account (positions 039-046): 00123456

Transaction Record Fields – Confirmation

- Recipient branch code (positions 018-021): 2050
- Recipient transaction account (positions 022-029): 00065432
- Recipient billing account (positions 030-037): 00123456
- Billing Account Identifier (position 338): i
- Billing Account Complement (positions 384-385): 78

The identifier "i" and the Billing Account complement will only be made available in the confirmation file whenever the Transaction Account is different from the Billing Account.

Note 3: Method used to determined control digit

Our number

Optional field. If equals to zero, the Bank's billing system will automatically assign our number.

For Rapid Charge with Registration (issued by recipient) it is necessary to assign our invoice number as described below.

Note 4: Information on fines

Position 78 to 78 - always equal to 4, mandatory that information on the percentage in position 79 to 82 be provided.

Decimal point assumed (DEC): indicates the position of the decimal point within a numeric field.

Example: in a field marked Dec "9(2) D9(2) ", the number "2.00%" will be represented by "0200".

Date for collection of fine from between position 102 and 107. If zero is entered, the fine will be charged after the due date. If a different value is entered, it will be charged after the date informed. This date, if specified, must be after the expiration date.

Under this layout it is not possible to accept fines for the Recipient profile.

Note 5: IOF for Registered Billing

0 – No IOF billing

1 – IOF Billed on Bar or Registration

If the client does not enter the billing rate under the file, the payment invoice will be registered with using the rate associated with the respective profile registration

2 – IOF Billed on Registration

The client must enter the Bank for the rate that must be registered under the health insurance plan profile

3 – IOF Billed in Table

The Bank must provide a list of rates that can be informed.

The client must enter the code referring to the existing rate in the first 2 positions of the Our Number field.

Note 6: Issuing of Proposal Invoice (BDP)

Payment invoice refers to the offer of a product or service, the proposal for a civil contract or an invitation for association, previously presented to the payor.

The proposal invoice model must be provided with a layout and wording that ensures the payor is identified in a clear, precise and objective manner (according to the Bar Code manual).

The payor must obtain all data related to the product or service offered and the content of the contract governing the rights and obligations between the payor and recipient prior to invoice payments being provided.

Payment of the invoice implies acceptance of the corresponding obligation, and the due date refers to, for all legal purposes, the end of the deadline for approval.

Interest fees and fines may not be levied on the Proposal Invoice, nor shall the invoice be forwarded for protests or rejection.

The partial payment option is default, allowing for payment of any amount as a partial instalment. The recipient must address payment of any amount under the invoice.

Invoices including this document type will not be considered under Warranty or Discount transactions.

For BDP registration, partial payment (1 partial instalment) will always be considered.

If the billing agreement does not include a registered automatic entry and entry instructions are not sent, the invoice will be entered into the Financial System on D+1 of the due date.

Note 7: Invoice Due Date

Must be a valid date and after the date on which payment invoice is entered under Billing up to a maximum period of 10 years after the date of entry.

If fields are completed with 111111 or 999999 the record will be rejected.

According to Circular Letter 3.598 and 3.656, the use of "Counter Presentation" and "Single Payment" records under Billing invoices is prohibited.

Note 8: BCC - Credit Card Billing Document

For payment invoice 19 – Credit card, the partial payment option is default up to 99 partial payment instalments, with no minimum and/or maximum amount used as a payment reference.

In order for Credit Card payment invoices to be entered into the system, it is necessary that the Recipient to execute the command for the payment invoice upon the upcoming invoice being issued.

Recipients must register each credit card invoice with a different Our Number, while adding/deducting the remaining balance from the previous invoice. If the Recipient does not have a new invoice to issue to the payor, it is recommended that they leave the previous month's invoice open.

It is not possible to register Credit Card Invoices under this layout in cases in which the invoice is printed and posted by the recipient is subject to an Expiration Factor and Amount on the editable line/barcode that is equal to zero.

Credit Card Invoices cannot incur interest charges, fines, nor be forwarded for protest or rejection.

Note 9: Issue Date

Must be earlier than the payment invoice due date.

Note 10: Nominal Invoice Amount

Only BCC documents – Credit Card Invoice and BDP - Proposal Invoice allow registration with the nominal amount equal to zero.

*Changes in the Invoice's Par Value – only allow for the BCC - Credit Card Invoice and BDP - Proposal Invoice billing.

Note 11: Discount Date and Amount

The deadline for the discount must be later than the date on which the invoice was issued and less than or equal to the invoice due date. Whenever two discounts are granted, it is not possible to inform discounts for the same date.

The Discount amount cannot be greater than or equal to the invoice's nominal amount.

Amount corresponding to the discount are only confirmed in the deduction field (Positions 228-240).

Note 12: Deduction Amount

The Deduction amount cannot be greater than or equal to the nominal value of the payment invoice.

The sum of discount and deduction amounts cannot be equal to or greater than the payment invoice's nominal value.

Amounts corresponding to the discount and deduction granted during payment are added and only confirmed in the deduction field (Positions 228-240).

Note 13: No Instructions provided

Protests:

Whenever the protest field is enabled in the Recipient's profile and the information in position 157 to 158 in record details marked with "00" is forwarded in the file without instructions, the system will search for this information in the recipient's profile.

If the Recipient does not wish to file a protest and has the protest parameter enabled in the recipient profile, they must send the information in the CNAB file segment position detail 157 to 158 code 07 – Protest not Filed.

Entry:

When the Entry field is enabled in the Recipient's profile and the information in position 157 to 158 in record details "00" is forwarded in the file without instructions, the system will search for this information in the recipient's profile.

If the Recipient does not wish to generate an entry and has the entry parameter enabled in the recipient profile, they must send the information in the CNAB file segment position detail 157 to 158 code 04 – Do not Enter.

Note 14: Payment received

Payment of the Bill Received: Will be sent with the Intraday/Night confirmation file whenever payment is provided for an Bill at Santander or other Banks. Only the amount paid will be presented and

information on other amounts (discount, deduction, interest, fine, IOF) will not be included. Recipients must manage the NIGHT file for the purpose of providing invoice payments.

Note 15: Cancellation of Payment Received

Cancellation of Payment Received: Will be send in the Intraday/Night confirmation file whenever an Cancellation of Payment Received.

Note 16: Information on payment type

Optional Payment Type Record

'00' = According to Recipient Profile

'01' = Accepts any value

'02' = Between minimum and maximum amount

'03' = Does not accept payment in divergent amount

Note: Invoices linked to a Qr code, regardless of the information include in the above domains, upon payment being provided through the Qr code, payment oft the invoice's nominal amount will be permitted without the possibility of change.

If a payment is made through the barcode, adhere to the rules provided in the payment invoice record.

Note 17: Potential payment amounts

Identify potential payment amounts: from 1 to 99

Note 18: Type of amount provided

Identify the type of amount provided

'1' = % (percentage)

'2' = amount

Note 19: Information on company payment invoice

Optional field, if provided in the remittance file that is to be returned in the confirmation file upon payment for invoices being provided in order for the Recipient to identify the Payor.

Note 20: Billing type

Remittance

'1' = Simple Billing (Electronic with Registration)

'3' = Secured Billing (Electronic with Registration)

'5' = Simple Billing (Rapid with Registration)

'6' = Secured Billing (Rapid with Registration)

'7' = Discounted Billing (Electronic with Registration)

'8' = Assignment Billing (Electronic with Registration)*

Return

- '2' = Simple Billing (Electronic with Registration)
- '3' = Secured Billing (Electronic with Registration)
- '5' = Simple Billing (Rapid with Registration)
- '7' = Discounted Billing (Electronic with Registration)
- '8' = Assignment Billing (Electronic with Registration)*

* Specific portfolio for Credit Assignment. Must only be used through contracting of the SX Integra product, which will allow for the electronic assignment of receivables.

Note 21: Remittance transaction code

- 01 = Invoice entry
- 02 = Invoice payment
- 04 = Deduction assignment
- 05 = Cancel deduction
- 06 = Change in due date
- 07 = Change in recipient control number
- 08 = Changes to Your Number
- 09 = Protest
- 15 = Transfer to Simple Portfolio for Assignment purposes*
- 16 = Entry of Assignment through Mischaracterization**
- 17 = Entry of Assignment through Payment**
- 18 = Suspend protest (After start of protest cycle)
- 47 = Change in nominal invoice amount
- 48 = Change in minimum amount/percentage
- 49 = Change in maximum amount/percentage

*The remittance transaction code "15" is exclusively used to transfer invoices from the Simple to the Assignment portfolio through contracting of the SX Integra product, which allows for the electronic assignment of receivables.

**Remittance transaction codes "16" and "17" may only be used for invoices already registered under the Assignment portfolio, subject to predetermined rules when contracting the SX Integra product.

Note 22: Document number

Number adopted and controlled by the Client's "Your Number" in order to identify the billing invoice. Information used by Banks to reference identification of documents subject to billing.

May contain duplicate note number, in case in which duplicate notes are billed, a policy number, in the case of insurance billing, etc.

This field is returned in the confirmation file.

For Boletos with protest instruction, the indication of this data becomes essential for the correct notarial procedure.

Note 23: Billing Branch Code

Billing branch code at Banco Santander; only provide if the portfolio is equal to 5 – Simple Rapid Billing with Registration, otherwise enter zeros.

Note 24: Payment invoice type

Inform code according to the table below:

- 01 = DM Commercial Duplicate Note
- 02 = NP Promissory Note
- 03 = AP Insurance Policy
- 05 = RC Receipt
- 06 = DS Service Duplicate Note
- 07 = LC Bill of Exchange
- 08 = BDP Proposal Invoice
- 19 = BCC Credit Card Invoice
- 33 = BDA Deposit and Contribution Invoice (Note 33)

Note 25: Initial and secondary instruction code

- 00 = Instructions not provided
- 02 = Entered into system fifteen days of due date
- 03 = Entered into system 30 days after due date
- 04 = Do not Enter
- 06 = Protest (See position 392/393)
- 07 = Do not Protest
- 08 = Default interest not charged

Note 26: Payor Registration Type

The payor's document number is mandatory when registering the invoice; if the document number is not informed, the invoice entry will be rejected. Consistency between the document type and the informed document number is measured; if the document verification digit is invalid, invoice entry is rejected.

- 1 = CPF
- 2 = CNPJ

The payor's document number cannot be identical to that of the original recipient; in cases involving a legal entity, the CNPJ root cannot be identical. In such cases, invoices may be registered with under record type 33 – Deposit and Contribution Invoice. Consistency of the registration document number is measure upon the invoice being entered; in cases involving an invalid number that does not adhere to this rule, the registration will be rejected.

Note 27: Payor Address

Address information is required.
The address's State must be provided and valid.

Note 28: Number of days to protest

Specify the number of days for protest when informed in position 157/158 or 159/160 that records transaction remittance is equal to 06.

Note 29: Confirmation transaction code

- 01 = Invoice does not exist
- 02 = Invoice Entry Confirmed
- 03 = Boleto entry and instruction rejected
- 04 = Transfer to Simple portfolio
- 05 = Transfer to Secured/Discount/Assignment Portfolio
- 06 = Bill Settlement Effective
- 07 = Payment by Account
- 08 = Balance Payment
- 09 = Automatic Entry
- 10 = Invoice Entered According to Instructions
- 11 = Invoices included in portfolio (in ser)
- 12 = Deduction authorized
- 13 = Deduction Cancelled
- 14 = Change in Payment Due Date
- 15 = Protest Confirmed *
- 16 = Invoice Entered/Paid
- 17 = Paid at Notary Public's Office
- 21 = Invoice Sent to Notary Public
- 22 = Invoice Withdrawn from Notary Public
- 24 = Notary Fees
- 25 = Invoice subject to Protest
- 26 = Suspend Protest*
- 27 = Cancel Invoice subject to Protest
- 35 = DDA Invoice Recognized by the Payor
- 36 = DDA Invoice Not Recognized by the Payor
- 37 = DDA Invoice Rejected by PCR
- 38 = Do Not Protest (before starting protest cycle)
- 39 = Instructions not permitted for selected invoice type
- 61 = Confirmation of Change in Invoice's Nominal Value
- 62 = Confirmation of Change in Amount or Minimum percentage
- 63 = Confirmation of Change in Amount or Maximum percentage
- 93 = Payment of the Bill Received
- 94 = Cancellation of Payment Received

Notes:

Code 15 – Confirmation of Protest, corresponds to the moment at which the notary receives invoice for processing (summons provided to Payor). The payment invoice is not yet subject to protest under this scenario.

When protested, the code sent will be 25 - Invoice subject to protest

Code 26 – Suspend Protest, corresponds to the moment at which the invoice has already been confirmed the notary public's office (code 15) and is in the process of being summoned, but there is no desire to proceed with the protest. Different from

code 38 - Do not Protest, used whenever the bank invoice did not start a process at the notary public.

Note 30: Original remittance code

| CODE | DESCRIPTION |
|------|---------------------------------------|
| 0 | No errors |
| 1 | Entry rejected |
| 2 | Event rejected (different from entry) |
| 3 | Partial settlement |
| 95 | Bolepix write-off/settlement |

Note 31: Error/occurrence code

Will be completed with blanks when no error occurs.

To identify reasons for the occurrence of positions 135 to 145:

| EVENT DESCRIPTION | |
|--------------------------------------|--|
| 1st error/occurrence Pos. 137 to 139 | |
| 2nd error/occurrence Pos. 140 to 142 | |
| 3rd error/occurrence Pos. 143 to 145 | |
| CODE | DESCRIPTION |
| 1 | Non-Numeric Our Number |
| 2 | Non-numeric deduction amount |
| 3 | Non-numeric due date |
| 4 | Non-numeric billing |
| 5 | Non-numeric portfolio code |
| 6 | Invalid portfolio code |
| 6 | Invalid portfolio code |
| 7 | Invalid document type |
| 8 | Unit with non-numeric value |
| 9 | Entry not allowed - secured pledge invoice |
| 9 | Invalid unit amount |
| 10 | Initial instructions code non-numeric |
| 11 | Secondary instructions code non-numeric |
| 12 | Invoice amount in another unit |
| 13 | Non-numeric invoice amount |
| 14 | Non-numeric default value |
| 15 | Non-numeric issue date |
| 16 | Invalid due date |
| 17 | Non-numeric billing branch code |
| 18 | Non-numeric IOF amount |
| 19 | Non-numeric postal code number |
| 19 | Non-numeric postal code number |
| 20 | Non-numeric registration type |
| 21 | Non-numeric CNPJ or CPF number |

| | |
|----|---|
| 22 | Invalid event code |
| 23 | Invoice paid |
| 24 | Non-numeric total installment |
| 25 | Non-numeric discount amount |
| 26 | Invalid billing bank code |
| 27 | Number of payment installments non-numeric |
| 28 | Number of payment installments set to zero |
| 29 | Invalid default amount |
| 30 | Due date less than fifteen days from processing date |
| 31 | Instructions refused by guarantee system* |
| 38 | Transaction deleted by request |
| 39 | Profile does not accept invoice at corresponding bank |
| 40 | Rapid billing does not accept corresponding bank |
| 41 | Collection branch not found |
| 42 | Invalid billing account |
| 43 | Do not enter, invalid complement entered |
| 44 | Do not protest, invalid complement entered |
| 45 | Number of days for entry not completed |
| 46 | Number of days for incomplete protest |
| 47 | Total installments informed does not match total installments generated |
| 48 | Payment installments error |
| 49 | Your number does not match payment installment |
| 50 | Invoice number equal to zero |
| 51 | Invoice not found |
| 52 | Event not accepted, invoice paid |
| 52 | Event not accepted, invoice paid |
| 53 | Event not accepted, payment invoice entered |
| 54 | Invoice subject to protest order already issued |
| 55 | Event not accepted for payment invoice already subject to protest |
| 56 | Event not accepted, payment invoice not expired |
| 57 | Incorrect Payor Postal Code |
| 58 | Incorrect CNPJ/CPF |
| 59 | Instructions not permitted for portfolio type |
| 59 | Instruction accepted for simple billing only |
| 60 | Document type not subject to protest |
| 61 | Recipient without letter of protest |
| 62 | Payor not subject to protest |
| 63 | Postal code not found in region table |
| 64 | Billing type does not allow for protest |
| 65 | Suspension request already made |
| 66 | Suspension of protest after deadline |
| 67 | Client not transmitting event record |
| 68 | Invalid expiration type |
| 69 | Product different from simple billing |
| 70 | Extension date earlier than due date |
| 71 | Advance date greater than payment due date |
| 72 | Document date later than instruction date |
| 73 | Discount greater than or equal to invoice amount |

| | |
|-----|---|
| 74 | First discount greater than or equal to invoice amount |
| 75 | Second discount greater than or equal to invoice amount |
| 76 | Third discount greater than or equal to invoice amount |
| 77 | Discount for advance payments greater than or equal to invoice amount |
| 77 | Discount for advance payments greater than or equal to invoice amount |
| 78 | No deduction to cancel |
| 79 | No first discount to cancel |
| 80 | No second discount to cancel |
| 81 | No third discount to cancel |
| 82 | No advance discount to cancel |
| 83 | No late fee to cancel |
| 84 | Second discount already established |
| 85 | Third discount already established |
| 86 | Invalid second discount date |
| 87 | Invalid third discount date |
| 88 | Invalid instruction date |
| 89 | Fine date earlier than or equal to due date |
| 90 | Advance discount found |
| 91 | Invalid payor registration type/number |
| 92 | Our number already registered |
| 93 | Invoice amount not informed |
| 94 | Invoice amount in another currency not specified |
| 95 | Profile does not accept value for zeroed invoice |
| 95 | Profile does not accept value for zeroed invoice |
| 96 | Type of document does not allow for protest |
| 97 | Document type does not permit zeroed IOF |
| 98 | Invalid issue date |
| 99 | Duplicate daily transaction record |
| 100 | Issue date later than due date |
| 101 | Payor Name not provided |
| 102 | Payor address not provided |
| 103 | Payor City not informed |
| 104 | Federative unit not informed |
| 105 | Registration type does not exist |
| 106 | CNPJ/CPF not informed |
| 107 | Federative unit |
| 108 | Incorrect CNPJ/CPF digit |
| 108 | Incorrect CNPJ/CPF number |
| 109 | Default value must be zero (payment invoice=zero) |
| 110 | Invalid initial discount date |
| 111 | Non-numeric discount date |
| 112 | Discount amount not informed |
| 113 | Invalid discount amount |
| 114 | Discount amount not informed |
| 115 | Discount value greater than invoice amount |
| 116 | Fine date non-numeric |
| 117 | Deduction amount greater than invoice amount |
| 118 | Fine date not informed |

| | |
|-----|---|
| 119 | Fine date later than due date |
| 120 | Fine percentage non-numeric |
| 121 | Fine percentage not informed |
| 122 | IOF amount greater than invoice amount |
| 123 | Non-numeric payor postal code |
| 124 | Payor Postal Code not found |
| 125 | Non-numeric instructions complement |
| 128 | Invalid protest code |
| 129 | Non-numeric document form |
| 130 | Non-numeric registration form |
| 131 | Invalid registration method |
| 132 | Registration form 2 invalid for type 3 portfolio |
| 133 | Registration form 2 invalid for type 4 portfolio |
| 134 | Non-numeric remittance transaction code |
| 136 | Non-numeric bank clearing code |
| 137 | Invalid bank clearing code |
| 138 | Remittance lot number non-numeric |
| 139 | Invalid record type |
| 140 | Invalid details record segment code |
| 141 | Invalid details record sequence number |
| 142 | Assignor Branch Number/Non-Numeric Digit |
| 143 | Assignor Account Number/Non-Numeric Digit |
| 144 | Non-numeric document type |
| 145 | Invalid document type |
| 146 | Non-numeric protest code |
| 147 | Invalid number of days for protest |
| 148 | Number of days for protest not numeric |
| 149 | Invalid default code |
| 150 | Non-numeric default code |
| 151 | Default value equal to zero for default code 1 |
| 152 | Default rate value equal to zero for default code 2 |
| 153 | Default amount other than zero for default code 3 |
| 154 | Non-numeric default amount for default code 2 |
| 155 | Invalid default amount for default code 4 |
| 156 | Number of days for non-numeric entry/confirmation |
| 157 | Number of days for entry/confirmation invalid for code 1 |
| 158 | Number of days for entry/confirmation invalid for code 2 |
| 159 | Number of days for entry/confirmation invalid for code 3 |
| 160 | Payor Neighborhood not informed |
| 161 | Type of registration CNPJ/CPF for final recipient not numeric |
| 162 | Non-numeric installment indicator |
| 163 | Total number of payment installments invalid |
| 164 | Non-numeric plan number |
| 165 | Invalid Payment Installment Indicator |
| 166 | Sequential number of invalid installments for indicator greater than zero |
| 167 | Sequential number of invalid installments for non-zero indicator |
| 168 | Total number of installments invalid for indicator greater than zero |
| 169 | Total number of installments for non-zero indicator invalid |

| | |
|-----|---|
| 170 | Registration form 2 invalid for type 5 portfolio |
| 199 | Type of registration CNPJ/CPF for final recipient invalid |
| 200 | Registration number CNPJ for final recipient invalid |
| 201 | Invalid change in participant control |
| 202 | Invalid Change to Your Number |
| 371 | Invoice Rejected - Discount Transaction |
| 372 | Rejected invoice - Discount transaction timed out |
| 373 | Invalid potential payment amount |
| 374 | Nominal amount greater than maximum invoice amount |
| 375 | Nominal amount less than the maximum invoice amount |
| 378 | Invalid amount type |
| 378 | Invalid amount type |
| 379 | Invalid maximum amount |
| 379 | Invalid maximum amount |
| 380 | Invalid maximum percentage |
| 380 | Invalid maximum percentage |
| 381 | Invalid minimum amount |
| 381 | Invalid minimum amount |
| 382 | Invalid minimum percentage |
| 382 | Invalid minimum percentage |
| 383 | Instruction requires type 8 registration |
| 384 | Nominal amount incompatible with payment type |
| 385 | Nominal amount incompatible with assigned form |
| 385 | Nominal amount incompatible with assigned form |
| 388 | Non-numeric payment type |
| 389 | Invalid payment type |
| 390 | Number of potential non-numeric payments |
| 391 | Instructions not permitted for invoice with exceptions |
| 414 | Transfer not allowed |
| 417 | Operation Rejected – Timed out |
| 418 | The SX Integra product was not contracted in order to carry out Assignment transactions |
| 419 | Unconfirmed Assignment Transaction |
| 420 | Rejected Assignment Transaction – See details in SX Integra report |
| 494 | Payor root CNPJ cannot be identical to original recipient |
| 497 | Payor CPF cannot be identical to original payee |
| 500 | Registration not permitted – Final Recipient with restriction |
| 501 | Invalid PIX Key |
| 502 | PIX Key without DICT Registration |
| 503 | PIX Key not Compatible with CNPJ/CPF |
| 504 | Duplicate Txid identifier |
| 505 | Txid identifier invalid or not found |
| 506 | Change not permitted - QR Code completed, removed by PSP or receiving user |
| 507 | Cancellation not permitted – QR Code completed, removed by PSP or receiving user |
| 508 | Registered with Pix QR Code |
| 509 | Registered without Pix QR Code |
| 510 | Entry through Payment via Pix |
| 511 | Payment provided via Pix |
| 513 | Invalid Currency Code |

| | |
|-----|---|
| 514 | Final Recipient for invoice must be informed |
| 515 | Instruction refused - maturity change limit reached for guarantee bills** |
| 516 | Instruction refused, agreement with guarantee in Escrow account |
| 517 | instruction rejected – Pix Automático |

*Possible reasons for refusal for return code “31”

Insufficient operation - value of the pledged bill portfolio is lower than the value of the guarantee contract.

. Make sure there are securities in the simple portfolio before commanding the instruction.

**Possible reasons for refusal for return code “515”

No more than 1 due extension will be accepted on the same invoice.

The new expiration date must not exceed 45 days from the expiration date of the operation;

Make sure there are securities in the simple portfolio before commanding the instruction.

Note 32: Remittance Version Number.

If informed, the version number will be controlled by the System generating a sequential number for each remittance

Note 33: Deposit and Contribution Invoice

The purpose of the Deposit and Contribution Invoice is to use the payment invoice to make a deposit in a checking or payment account. Under this type of document the

Original Recipient: Company that contracted billing service with the bank, or company authorized to qualify Final Recipients.

Payor: Holder of the checking or payment account that will receive funds

Final Recipient (former Drawer/Guarantor): Final recipient of Payment invoice funds. This layout does not include a Drawer/Guarantor field; for this type the Invoice’s Payor will be automatically assumed.

The following payment type must be provided for this form of transaction:

- According to registration: does not allow value to be changed.
- Divergent:

- Minimum Value 0.01 and Maximum Value 9999999.99; or
- Minimum Percentage 0.01 and Maximum Percentage 999.99%.

If a payment type is sent under a different remittance, the payment type will be automatically assumed as being According to registration.

If the payment type is not sent in the remittance and the payment invoice record complies with the profile of the beneficiary of the health insurance plan, if different from that described above, it will be automatically registered under the payment type According to registration.

- Registration of this type under pledge and discount portfolios is not permitted, nor can they be used in such transactions.
- Discount, interest, fine and protest instructions are not permitted. If such instructions are sent, the invoice will be registered without these instructions. Only deduction instructions are accepted.
- If the payment invoice is registered without an entry period, a 30 day period will be automatically assumed.

Note 34: DICT Key Type

Type of key that the Recipient has registered with Banco Santander. The following domains may be used:

- 1 - CPF
- 2 - CNPJ
- 3 - Mobile
- 4 - Email
- 5 - EVP- Random key

Note 35: DICT Key Code

Key code registered with the Bank to identify the Recipient and the checking account registered to receive credits. To issue a QR Code, the Recipient must hold a valid key registered in order to receive PIX.

Note 36: QR Code/URL

Code confirmed by Banco Santander so that the company may generate a Dynamic QR Code and share the image or link with payors to facilitate payment.

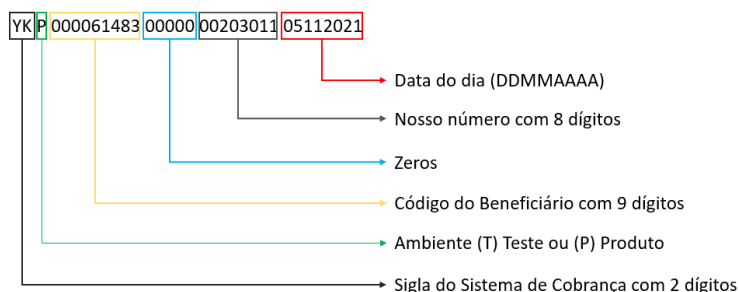
The Recipient is responsible for generating a Dynamic QR Code image. Generation standards for Dynamic QR Code adhere to rules from the Central Bank.

Dynamic QR Codes may be read by the payor's Smartphone and the link used from any device.

Tests

Note 37: QR Identification Code (TXID)

Identification adopted and controlled by the Recipient if completed, if not informed upon the invoice being registered, the Bank assigns this identification automatically, according to the rule described below.



This identification must be unique for each invoice and include a minimum of 26 characters and a maximum of 35 alphanumeric characters. The accepted characters in this context include: A-Z, a-z, 0-9, cannot contain blank or null fields.

Prior to implementation of a magnetic media system, tests will be carried out with simulated data to ensure the integrity of information.

The company must provide a file formatted in the standard containing a maximum of twenty (20) records.

Based on this file, Banco Santander will carry out tests, providing a confirmation file containing simulated transactions, so that the customer can perform a test on their system.

If a formatting error is found in the file, Banco Santander will inform the client of irregularities identified in order to ensure they are regularized.

The testing phase will be considered complete once all inconsistencies are remedied. The client and the Bank will formalize this stage and the system implementation date.

Update Controls

| Version | Date | Field | Changes |
|---------|-------------|---|---|
| 2.26 | August/21 | Event code | Inclusion of a new event code for identifying unfit final recipient. |
| 2.27 | November/21 | Remittance transaction record – Payment type identification and Qr Code (Pix) data Confirmation transaction record – Qr Code (Pix) data Event code. | Inclusion of new fields in Segment 8 to include Qr Code data; Creation of the new Type 2 Segment for confirmation of Qr code information; Inclusion of new events that involve Qr Code. |
| 2.28 | April/22 | Event code | Inclusion of a new event code for identifying obligation to inform the final recipient during registration of third-party invoices. |
| 2.29 | July/22 | SX Invoices | Adjustment to explanation of rules for SX Invoices. |
| 2.30 | February/23 | Note 29: Confirmation transaction code | Inclusion of guidelines regarding notary codes. |
| 2.31 | January/24 | Observation in note 12 and 11. | Inclusion of observation on confirmation of discount and deduction amounts. |
| 2.32 | February/24 | Adequacy of the description of movement codes 06, 93 and 94. | Adequacy of payment and settlement codes |
| 2.33 | June/24 | Note 31: error code | Inclusion of incident code 515 |
| 2.34 | april/24 | General adjustments | General adjustments |

| | | | |
|------|-----------|-----------------------------|--|
| 2.35 | april/25 | Note 30 and 31: error code | Inclusion of incident code 516 and other general adjustments |
| 2.36 | July/2025 | Note 29 and 31: adjustments | Adaptation of the description of event 03 (note 29) and inclusion of event 517 (note 31) |