



# QUARTERLY SUSTAINABILITY INDICATORS

Fourth Quarter of 2016 Results

*Updated 02/17*

# FOURTH QUARTER OF 2016 RESULTS


Three operating pillars with results for business, society and the environment

## Social and Financial Inclusion

### Santander Microcrédito (Microcredit)

credit and financial advice to low-income microentrepreneurs

**R\$ 3.8 billion**  
Invested<sup>1</sup>

 **394 thd**  
Beneficiaries<sup>1</sup>

## Education

### Santander Universidades (Universities)

We are the **most active** finance institution in Brazil in this segment<sup>2</sup>

Santander Universidades Brazil has granted over **148 thd** scholarships<sup>3</sup>

**Escola Brasil Program**  
**More than 9 thd** Volunteers<sup>4,5</sup>  
**183** Partner Schools<sup>4</sup>

## Social - Environmental Management and Businesses

### Social - environmental financing

**More than R\$ 1.26 billion** in credit for sustainability projects<sup>4</sup>

**100%** Branches with LED lighting

Bank has the **Prevention and combat of Corruption online course**, with **96%** of the employees trained

<sup>1</sup> Since 2002 | <sup>2</sup> In 2015, Santander Group was considered the company that most invests in education in the world, according to the study Business Backs Education, conducted by Varkey Foundation and UNESCO | <sup>3</sup> Since 2005, included Project Scholarships, National Scholarships and International Scholarships | <sup>4</sup> Relating January of 2016. <sup>5</sup> In relation to the previous quarter, we are adding volunteers who acted occasionally

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## Governance, Commitments and Recognitions

### Governance

#### Global Sustainability Committee of the Santander Group

- The principal board of global reach

#### Sustainability and Society Committee

- Coordinated by Jesús Zabalza, Vice Chairman of the Board of Directors and three more independent members
- Purpose: analyze, report and propose to the Board of Directors about Company's performance in sustainability

#### Sustainability Department of Santander Brazil

- Technical support to all areas of the Bank in the advancement and implementation of strategies
- Elaboration of local sustainability strategies

### Commitments

- Principles for Responsible Investment (PRI)
- Equator Principles
- UNEP Finance Initiative
- Global Reporting Initiative
- National Compact for the Eradication of Slave Labor
- Brazilian GHG Protocol Program
- Carbon Disclosure Project
- Pro-Ethics Company
- Sustainable Development Goals (SDG)

### Santander Brazil Recognitions 2016

- Seventh consecutive year Social Responsibility and Corporate Sustainability of the BM&Fbovespa;
- Guia Exame de Sustentabilidade: promoted by the Exame magazine, from the Abril Publisher. The Bank was one of the prominent companies of the publication;
- Spanish Chamber of Sustainability Award: the case of Microcredit was recognized in the category of Sustainable Development Goals of the UN;
- Santander was recognized as one of the leading companies in the Carbon Disclosure Project ranking.

### Santander Group Recognitions

- In 2016, Santander Group was included in **Financial Services Gender-Equality Index**, created by **Bloomberg** which recognizes companies to encourage the gender's equality and diversity;
- Since 2000, is present in **Dow Jones Sustainability Index World e Dow Jones Europe**, the most important international index which measures the sustainable business behavior.